Developing a Framework for Systems-Oriented Evaluation

Step One: Articulate Desired System Change
- Weave Strategy & Evaluation with System Over Time
- Assessing Where We Are
- Trying Out Interventions
- Reaching a Tipping Point
- Sustainable Adaptive Balancing

Step Two: Identify Points of Systemic Influence
- Domains of the Social Ecology
  - Societal
  - Community
  - Relationship
  - Individual

Step Three: Identify Indicators of System Effects
- Reframing effects
- Potential effects
- Immediate effects
- Applied effects
- Realized effects

Step Four: Levers for System Change
- Paradigm shift has occurred: Changes in norms, structures, policies, and/or practices
- We know what paradigm we want to shift.

Activities & Results
- Norms, Infrastructures & Policies
- Paradigms

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## Framework for Systems-Oriented Evaluation

### Strengthening Families Initiative

<table>
<thead>
<tr>
<th>Points of Systemic Influence</th>
<th>Baseline Understanding</th>
<th>Trying Out Interventions</th>
<th>Tipping Point</th>
<th>Sustainable Adaptive Balancing</th>
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</thead>
<tbody>
<tr>
<td>Caregiver-Child-Family</td>
<td>Are families aware of and practicing protective factors? Do parents use both organized and adaptive dynamics?</td>
<td>Families test use of protective factors and determine changes in relationships and boundaries in daily life. Families learn to self-assess use of protective factors.</td>
<td>Enough families are habitually using and building protective factors that family norms are shifting in support of protective factors framework for living. Benefits being realized.</td>
<td>Caregivers are connected with other caregivers and family members who are skilled at using and building protective factors. Family norms support protective factors. (Evidence of well-being of families and levels of child maltreatment regularly monitored.)</td>
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<td>Neighborhood/Community</td>
<td>Are neighborhoods and their leaders building social cohesion around protective factors? Do they encourage adaptive and organized dynamics?</td>
<td>Neighborhoods/communities pilot new ways of functioning that are grounded in protective factors and social cohesion.</td>
<td>Neighborhoods &amp; leaders commit to use and support protective factors. They leverage organized and adaptive dynamics. Desired social cohesion being achieved/supported.</td>
<td>Neighborhoods &amp; leaders adjust to social conditions in community and emphasis on supporting protective factors. They consider and reflect on their ways of functioning. (Evidence monitored.)</td>
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<tr>
<td>Organizations, Providers (Norms, infrastructures, policy)</td>
<td>Are organizations/services designed to support protective factors framework? Do providers encourage adaptive &amp; organized dynamics to support building protective factors?</td>
<td>Organizations/providers pilot new ways of operating that emphasize protective factors framework. They determine cost implications.</td>
<td>Organizations/providers commit to redesigned norms/structures/policies that support protective factors framework &amp; principles. They leverage organized and adaptive dynamics. Desired benefits being realized/supported.</td>
<td>Organizations/providers use caregiver, child, family outcome and other data to adjust to social conditions in community with emphasis on presence of protective factors. Organizations/providers leverage both adaptive and organized dynamics.</td>
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<tr>
<td>Societal Actors (State &amp; national) (Norms, policies, infrastructures)</td>
<td>Are norms, infrastructures, policies based on protective factors/framework principles? Are policies attentive to both organized and adaptive dynamics?</td>
<td>Norms, infrastructures, policies targeted for change with engagement of multiple voices, perspectives, and valuing of protective factors.</td>
<td>Norms, infrastructures, policies overall encourage presence of protective factors. They consider and leverage both organized and adaptive dynamics. Caregiver, child, family outcomes supported.</td>
<td>Societal leaders balance attention to risk and protective factors tailored to micro-contexts. They address norms, infrastructures, policies and dynamics over time based on monitoring data and related new knowledge.</td>
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<tr>
<td>Stakeholder Learning &amp; Capacity Building</td>
<td>Do learning activities address protective factors and model both adaptive and organized dynamics?</td>
<td>Learning activities redesigned and tested with attention to protective factors and use of interactive, peer-to-peer learning and learning from families.</td>
<td>Communities of practice grounded in peer-to-peer learning and application are common; include reflection on use of protective and risk factor attention in different contexts.</td>
<td>New knowledge development, dissemination, and integration woven into practice with learning activities and communities of practice used to shore up challenging areas. (Stakeholder knowledge and practice regularly assessed.)</td>
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<tr>
<td>Networks/Partnerships</td>
<td>Are networks/partnerships designed to encourage protective factors? Do networks/partnerships leverage adaptive and organized dynamics?</td>
<td>Networks, partnerships test change in norms, infrastructure, and policies among their members.</td>
<td>Key partners, networkers have multiple interconnections that encourage attention to protective factors in a micro &amp; macro level. Attention to protective factors framework is fundamental to connections.</td>
<td>Partners, networkers use data feedback to strategically shift connections to respond to contextual changes to ensure primary attention to protective factors. Shifts are based on systems thinking.</td>
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